



# Phumzile Shikwambana

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am looking for call centre vacancy (inbound or outbound) especially on retentions or customer care environment because i'm more experienced on that

Preferred occupation	Agents Sales jobs
Preferred work location	Johannesburg Gauteng

## Contacts and general information about me

Day of birth	1981-03-07 (43 years old)
Gender	Female
Residential location	Johannesburg Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period	<b>nuo 2014.01 iki 2020.09</b>
Company name	Bytes peoples solutions
You were working at:	Agents
Occupation	retentions consultant
What you did at this job position?	Retaining vodacom customer who want to cancel their phone contracts (inbound and outbound)

## Education

Educational period	<b>nuo 2001.01 iki 2001.12</b>
Degree	Grade 12 / Matric
Educational institution	Matric Study Project (Maspro)
Educational qualification	Senior Certificate
I could work	yes

## Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	very good

### Computer knowledge

End-user

### Conferences, seminars

-Leadership skills programme

-Child abuse programme

### Recommendations

Contact person	Tshedza Ramavhale
Occupation	Team leader
Company	Bytes Peoples Solutions
Telephone number	0762121677
Email address	tshedza.ramavhale@altron.com

### Additional information

Your hobbies	Reading and attending workshops
Driver licenses	None
Salary you wish	15000 R per month
How much do you earn now	15000 R per month