



Asanda Dladloti

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I am looking for employment in administration, financial services and Payroll.

I am currently employed in the Banking sector. I am a Migration Official and I am dealing with customer services. I listen to clients and assist them with any digital queries and direct them to the right place if they are not able to be assisted digitally.

I am a hard working person, who is able to work under pressure and meet set out deadlines.

I am able to adapt to change.

I take pride in my work and I pay great attention to detail.

| | |
|-------------------------|----------------------------------|
| Preferred occupation | Banking Finance jobs |
| Preferred work location | Southern Suburbs Western Cape |
| | Durban City KwaZulu-Natal |
| | Port Elizabeth Eastern Cape |

Contacts and general information about me

| | |
|----------------------|---|
| Day of birth | 1989-05-21 (35 years old) |
| Gender | Female |
| Residential location | Cape Town Western Cape |
| Telephone number | <i>Information is available only for registered users.</i> Sign in |
| Email address | <i>Information is available only for registered users.</i> Sign in |

Work experience

Working period **nuo 2018.12 iki dabar**
 Company name First National Bank
 You were working at: Banking
 Occupation Migration Official
 What you did at this job position? Manage customer self service solutions and develop enduring, rewarding relationships through great service experiences. Engage customers in a way that they fully understand and provide helpful digital solutions.

Working period **nuo 2017.08 iki 2018.11**
 Company name First National Bank
 You were working at: Banking
 Occupation E-Banker
 What you did at this job position? Migrating customers to self service channels and educate customers on products and services

Working period **nuo 2015.08 iki 2017.07**
 Company name First National Bank
 You were working at: Banking
 Occupation Collection Official
 What you did at this job position? Managing customer needs and educating customers on safer methods of banking

Working period **nuo 2011.12 iki 2015.07**
 Company name First National Bank
 You were working at: Banking
 Occupation Teller
 What you did at this job position? Manage customer experience by timeous, accurate and efficient processing of their financial transactions.

Education

Educational period **nuo 2007.01 iki 2010.12**
 Degree Diploma
 Educational institution Cape Peninsula University of Technology
 Educational qualification ND: Cost and Management Accounting
 I could work Finance

Educational period **nuo 2006.12 iki dabar**
 Degree Grade 12 / Matric
 Educational institution Good Hope Seminary Girls High School
 Educational qualification Matric

Languages

| Language | Speaking level | Understanding level | Writing level |
|-----------------|-----------------------|----------------------------|----------------------|
| English | fluent | fluent | fluent |
| isiXhosa | fluent | fluent | fluent |

Additional information

| | |
|--------------------------|---------------------------|
| Driver licenses | B Light Vehicle ≤ 3,500kg |
| Driver license from | 2013-03-00 (11 years) |
| Salary you wish | 15000 R per month |
| How much do you earn now | 10000 R per month |