

## Sindiswa Mahlobo

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I'm looking for general worker job or admin related vacancies. I have experience in working as data capture and customer service .I have a sound knowledge of Microsoft Office tools, extensive communication skills on both verbal and written, research skills, ability to work indepedently or team and under pressure.

Preferred occupation

Generals General jobs

Preferred work location

**Durban City** KwaZulu-Natal

| Contacts and general information about me |  |  |
|---|--|--|
| Day of birth                              | 1987-08-29 (37 years old)  |  |
| Gender                                    | Female   |  |
| Residential location                      | <b>Durban City</b><br>KwaZulu-Natal  |  |
| Telephone number                          | Information is available only for registered users.<br><mark>Sign in</mark>  |  |
| Email address                             | Information is available only for registered users.<br><mark>Sign in</mark>  |  |
| Work experience                           |  |  |
| Working period                            | nuo 2019.02 iki 2020.08  |  |
| Company name                              | WNS-Telkom SA  |  |
| You were working at:                      | Customer care agent  |  |
| Occupation                                | Technical Support consultant.  |  |
| What you did at this job position?        | Identifying hardware and software solutions. Troubleshooting<br>technical issues. Diagnosing and repairing faults. Resolving<br>network issues. Installing and configuring hardware and<br>software. Speaking to customers to quickly get to the root of<br>their problem. |  |

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| Working period                     | nuo 2015.04 iki 2018.12   |
|------------------------------------|---|
| Company name                       | Merchants Dimension-CellC   |
| You were working at:               | Customer care agent   |
| Occupation                         | Customer consultant   |
| What you did at this job position? | Listening to customer concerns and providing information,<br>answers, or responses. Taking orders and processing billings<br>and payments. Obtaining and correctly recording customer<br>information. |
| Education                          |   |

| Educational period        | nuo 2005.01 iki 2005.12  |
|---------------------------|--|
| Degree                    | Grade 12 / Matric  |
| Educational institution   | Fairvale High school   |
| Educational qualification | Passed matric  |
| l could work              | Subjects<br>passed:Physics,Maths,Biology,Accounting,English,Zulu,Afrikaan<br>s |

| Languages |
|-----------|
|-----------|

## Computer knowledge

Microsoft office, Excel, PowerPoint, E-mail and internet.

| Recommendations  |  |
|--|--|
| Contact person   | Roland Govender  |
| Occupation   | Manager  |
| Company  | WNS-Telkom   |
| Telephone number   | +27 71 686 3415  |
| Email address  | GovenR2@telkom.co.za   |
| Contact person<br>Occupation<br>Company<br>Telephone number<br>Email address | Jessica Shezi<br>Manager<br>Merchants Dimension-Cellc<br>0102411394<br>Shezijessica@mechants.co.za |
| Additional information   |  |
| Your hobbies   | Reading  |

|                          | Music<br>Cooking<br>Soccer |
|--------------------------|----------------------------|
| Driver licenses          | None                       |
| Salary you wish          | 6500 R per month           |
| How much do you earn now | 5500 R per month           |