



# Derick Mgwalande

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

> Customer care and relationship building within and outside the workplace is key to my success.

> I am reliable, trustworthy, transparent, consistent and does not rely on anyone else to see a job well

done and keeping management informed every step of the way.

> Being analytical is one focal point when making decisions or resolving a conflict because I at all times

weigh the pros and cons and do not jump to the first solution of a problem that presents itself, due consideration is taken into account pertaining the short- and long-term benefits of a solution against all

its possible negatives and must be in line with company goals and objectives.

> My motivation and continued success is attributed by my enthusiasm and willingness to ask questions

and always to that little bit extra on every job.

> The fact that am goal-oriented and dedicated provides me with the ability to never back off when a

problem becomes tough whatever it takes in time and effort is to see a project through to completion,

on deadline.

> I take pride in a job well done, always taking the extra step to make sure the job is done to the best of

my ability and paying attention to every detail.

> Listening is a skill I have by now mastered as opposed to waiting for my turn to speak.

> I am a team player, I do not get rattled, have self confidence without self-importance and more than

ever, have the ability to talk and write to people at all levels in a company.

Preferred occupation

Customer care agent  
Administrative jobs

Preferred work location

Pretoria / Tshwane  
Gauteng

## Contacts and general information about me

Day of birth	1969-08-18 (55 years old)
Gender	Male
Residential location	Pretoria / Tshwane Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period	<b>nuo 1990.01 iki 2008.04</b>
Company name	Transnet Rail Engineering
You were working at:	Managers
Occupation	Customer Service Manager
What you did at this job position?	Managing the Sales and Distribution team and liaising with clients.

## Education

Educational period	<b>nuo 1986.01 iki 1989.11</b>
Degree	Grade 12 / Matric
Educational institution	Dobra Training School Windhoek, Namibia
Educational qualification	National Senior Certificate
I could work	Yes
Educational period	<b>nuo 1993.02 iki 1994.03</b>
Degree	Certificate
Educational institution	Pretoria Technical College
Educational qualification	NTS 5
I could work	Yes
Educational period	<b>nuo 1996.03 iki 1999.03</b>
Degree	Certificate
Educational institution	INTEC College
Educational qualification	Mechanical Engineering Certificate
I could work	Yes

Educational period **nuo 2020.06 iki 2020.06**  
 Degree Diploma  
 Educational institution Alison. com (Online)  
 Educational qualification Customer Service  
 I could work Yes

Educational period **nuo 2020.07 iki 2020.07**  
 Degree Certificate  
 Educational institution Alison.com (Online)  
 Educational qualification Customer Relationship Management (CRM)  
 I could work Yes

Educational period **nuo 2020.09 iki 2020.09**  
 Degree Diploma  
 Educational institution Alison. com (Online)  
 Educational qualification Strategic Management  
 I could work Yes

#### Languages

Language	Speaking level	Understanding level	Writing level
Afrikaans	very good	very good	fluent
English	good	very good	very good
isiXhosa	basic	good	basic

#### Computer knowledge

MS Word,  
 MS Excel,  
 MS Powerpoint

#### Recommendations

Contact person MR. Richard Assegaai  
 Occupation Business Manager  
 Company Transnet Rail Engineering  
 Telephone number Tel: 012 842 5239, Cell: 083 272 1054  
 Email address richard.assegaai@transnet.net

#### Additional information

Your hobbies Watching television, spending time on social networks and reading novels  
 Driver licenses B Light Vehicle ≤ 3,500kg

Driver license from	1996-03-00 (28 years)
Salary you wish	17000 - 35000 R per month
How much do you earn now	00.00 R per month