



# Lebogang Mabuela

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I'm a success driven person who always strives for perfection in everything I do, not only do I have a lot of experience in the customer service industry but I also have a passion for ensuring excellent customer service. I have four years experience in customer service call centre with companies like Avis rent a car, Vodacom just to mention a few.

I'm a target driven person and work well under pressure. I have excellent listening skills ,typing skills and computer skills .I can read, write ,speak and understand English and three other South African languages.

I 'am a fast learner and I enjoy working with others and also encouraging others to reach their full potential.

Preferred occupation	Generals General jobs
Preferred work location	Johannesburg Gauteng

## Contacts and general information about me

Day of birth	1986-03-02 (38 years old)
Gender	Male
Residential location	East Rand Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period **nuo 2008.09 iki 2009.03**  
 Company name avis rent a car  
 You were working at: Agents  
 Occupation customer care consultant  
 What you did at this job position? Handled incoming calls and emails from existing clients assisting with invoices, billing breakdowns, general queries

Working period **nuo 2009.09 iki 2010.10**  
 Company name Vodacom  
 You were working at: Agents  
 Occupation customer care consultant  
 What you did at this job position? Handled incoming calls and emails from existing clients assisting with invoices, billing breakdowns, general queries

Working period **nuo 2011.06 iki 2013.08**  
 Company name Fusion Outsourcing  
 You were working at: Agents  
 Occupation customer care consultant  
 What you did at this job position? Handled incoming calls and emails from existing clients assisting with invoices, billing breakdowns, general queries

**Education**

Educational period **nuo 1999.01 iki 1999.12**  
 Degree Grade 12 / Matric  
 Educational institution Erasmus high school  
 Educational qualification Senior certificate

Educational period **nuo 2005.01 iki 2009.12**  
 Degree Diploma  
 Educational institution University of Johannesburg  
 Educational qualification National diploma in Tourism Management

**Languages**

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiZulu	fluent	fluent	very good
Sepedi	fluent	fluent	fluent
Sesotho	fluent	fluent	fluent
isiXhosa	very good	very good	good

**Computer knowledge**

Windows

Microsoft office

Mac OS

### Recommendations

Contact person	Mpho Marumo
Occupation	owner/founder/manager
Company	M&L Salon
Telephone number	083 773 9059
Email address	mphomarumo@gmai.com

### Additional information

Your hobbies	Reading Novels Reading and watching news online Watching movies Jogging Networking
Driver licenses	C1 Heavy Vehicle 3,500kg - 16,000kg
Driver license from	2017-02-00 (7 years)
Salary you wish	20 000 R per month
How much do you earn now	10 000 R per month