



Imtiyaaz Daniels

Curriculum Vitae (CV)

What job i'm looking for? My positive points

A prominent call centre agent who strives for nothing less than company standards and beyond. Extremely punctual and work orientated when given a task to complete. An individual who seeks for growth within the company and always uphold to business standards . Very friendly and easy to work with , also a very quick learner and always eager to learn more.

Preferred occupation Call Centre agent
 Administrative jobs

Preferred work location Cape Town
 Western Cape

Contacts and general information about me

Day of birth 1998-09-23 (25 years old)
Gender Male
Residential location Cape Town
 Western Cape
Telephone number *Information is available only for registered users.*
 [Sign in](#)
Email address *Information is available only for registered users.*
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Work experience

Working period **nuo 2019.02 iki 2020.10**
Company name WNS global services
You were working at: Call Centre agent
Occupation Senior customer representative
What you did at this job position? Inbound and outbound calls , log and escalate complaints, billing utility accounts, appointment bookings, customer Retentions and sales.

Education

Educational period **nuo 2012.01 iki 2016.11**
Degree Grade 12 / Matric
Educational institution The Leadership College

Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent

Computer knowledge

Microsoft word

Microsoft office

Microsoft Outlook

Microsoft Excel

Adequate knowledge of hard setup

Internet connection setup

Recommendations

Contact person	Mikaeel Moosa
Occupation	Senior customer representative
Company	WNS global services
Telephone number	0785541320
Email address	Mikaeelmoosa12@britishgas.co.uk

Additional information

Your hobbies	Longboarding and surfing Hiking in the outdoors
Driver licenses	None
Salary you wish	8500 R per month
How much do you earn now	8500 R per month