



Mark Anthony Samuels

Curriculum Vitae (CV)

What job i'm looking for? My positive points

Im looking for a general cleaner job, I have 12 years I.T service desk teamleader background. I'm 51 years old and looking to support my family after my cleaning business failed due to covid. Now I'm just looking to be hired I'm fit, not overweight and love to work with people. Anyone willing to give me a chance will find me, consistent, hard working and very reliable i have a great sense of humor. I can work in a team or alone either the result will be satisfying.

Preferred occupation	Generals General jobs
Preferred work location	Cape Town Western Cape

Contacts and general information about me

Day of birth	1970-09-19 (54 years old)
Gender	Male
Residential location	Cape Town Western Cape
Telephone number	<i>Information is available only for registered users.</i> Sign in
Email address	<i>Information is available only for registered users.</i> Sign in

Work experience

Working period	nuo 2008.12 iki 2020.12
Company name	Pnp Headoffice
You were working at:	Computer technician
Occupation	I.T Service desk/analyst
What you did at this job position?	Daily reports, kpi's, Sap Crm/retail reporting, Email engineer, logging and dispatching cases, Remote assistance/take over with applications such as VNC, NetOP, Remote Desktop, CRM Viewer, Control Handling SAP queries regarding SAP GUI, Orders, Delivery, Password resets, SAP BW, SAP CRM, Store kiosk, POS support, Back Office. and escalate to the relevant SAP Department if unable to resolve. 1 st & 2 nd line support, Quality Assurance, Email calls, Resolving I.T related issues, and Networks & Power issues, Cashier Discrepancies, Admin, Banking, Stock control, PCMS.

Education

Degree	Certificate
Educational institution	Seta
Educational qualification	NQF 2/3
I could work	Anywhere

Languages

Language	Speaking level	Understanding level	Writing level
English	very good	very good	very good

Computer knowledge

MS Office package, Sap, Kronos biometrics systems, Infra ,VBS Linux
Pos, Eiss, As@r, Vsm back office, Hp Quality Centre, SAM, Sap Crm.

Recommendations

Contact person	Lindy Lee Shepard
Occupation	Test analyst manager
Company	Pnp
Telephone number	Cell: 083 685 6263 / Office: 021 658 1395

Additional information

Your hobbies	I love watching soccer and for some reason love watching horse racing(never place bets) i love walking, hiking and the general outdoors, love exploring new places aswell.
Driver licenses	None
Salary you wish	R R per month