



# Kilan Dwarka

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am looking for a job that could help customers better their experience and stay with the same insurer and will definitely refer their families.

i have been in sales all my live and would like a change to customer service as this has always been my passion to help others internally and externally.

|                         |                         |
|-------------------------|-------------------------|
| Preferred occupation    | Managers<br>Sales jobs  |
| Preferred work location | Johannesburg<br>Gauteng |

## Contacts and general information about me

|                      |   |
|----------------------|---|
| Day of birth         | 1976-04-10 (48 years old)   |
| Gender               | Male  |
| Residential location | Johannesburg<br>Gauteng   |
| Telephone number     | <i>Information is available only for registered users.</i><br><a href="#">Sign in</a> |
| Email address        | <i>Information is available only for registered users.</i><br><a href="#">Sign in</a> |

## Work experience

|                                    |                                       |
|------------------------------------|---------------------------------------|
| Working period                     | <b>nuo 2005.02 iki 2007.11</b>        |
| Company name                       | O'Keeffee & Swartz                    |
| You were working at:               | Sales consultant                      |
| Occupation                         | Sales Consultant                      |
| What you did at this job position? | Selling Insurance                     |
| Working period                     | <b>nuo 2007.11 iki 2011.12</b>        |
| Company name                       | O'Keeffee & Swartz                    |
| You were working at:               | Managers                              |
| Occupation                         | Sales Manager                         |
| What you did at this job position? | Manage a team of 12 sales consultants |

Working period **nuo 2012.01 iki 2015.10**  
 Company name O'Keeffee & Swartz  
 You were working at: Managers  
 Occupation Senior manager  
 What you did at this job position? Manage a call center with 6 sales manager and 72 sales consultants

Working period **nuo 2015.10 iki 2016.11**  
 Company name Clientele Life  
 You were working at: Managers  
 Occupation Senior sales manager  
 What you did at this job position? Manage a call center of 8 sales managers and 160 agents

Working period **nuo 2016 iki dabar**

Working period **nuo 2016.11 iki 2019.12**  
 Company name CCI Southa Africa  
 You were working at: Managers  
 Occupation Senior Operations manager  
 What you did at this job position? Managed multiples campaigns for different insurers, namely Edcon, Hollard, ABSA, MultiChoice customer service Africa

Working period **nuo 2020.02 iki 2022.05**  
 Company name O'keeffe & Swartz  
 You were working at: Managers  
 Occupation Senior Sales Manager  
 What you did at this job position? Manage a call center with 6 sales manager and 72 sales consultants

Working period **nuo 2022.07 iki 2023.01**  
 Company name Startek  
 You were working at: Managers  
 Occupation Senior Operations Manager  
 What you did at this job position? Managing the insurance campaigns

## Education

Educational period **nuo 1993.12 iki 1993.12**  
 Degree Grade 12 / Matric  
 Educational institution Burnwood Secondary  
 Educational qualification Matric  
 I could work Yes

**Languages**

| <b>Language</b> | <b>Speaking level</b> | <b>Understanding level</b> | <b>Writing level</b> |
|-----------------|-----------------------|----------------------------|----------------------|
| English         | fluent                | fluent                     | fluent               |

**Computer knowledge**

Word, Excel, PP

**Additional information**

|                          |  |
|--------------------------|--|
| Driver licenses          | EB Articulated Light Vehicle ≤ 3,500kg |
| Driver license from      | 2022-11-00 (1 years)                   |
| Salary you wish          | 75000 R per month                      |
| How much do you earn now | 65000 R per month                      |