



# Zanele Mayibenye

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I'm looking for Call centre customer services vacancy as I believe I can be the best candidate for this role because of my previous experience of being customer service agent and I can deliver the best services to clients and I'm as fast learner well and a problem solver.

I'm looking for teacher assistant jobs as I also believe I can be best for this role due to my previous experience and I love to work with children.

I work well in an under pressure environment.

Preferred occupation                      Customer service  
Other jobs

Teacher Assistant  
Other jobs

Preferred work location                  Cape Town  
Western Cape

## Contacts and general information about me

Day of birth                                      1995-06-16 (29 years old)

Gender    Female

Residential location                          Cape Town  
Western Cape

Telephone number                              *Information is available only for registered users.*  
[Sign in](#)

Email address                                      *Information is available only for registered users.*  
[Sign in](#)

## Work experience

Working period                                      **nuo 2015.02 iki 2018.12**

Company name                                      Truworths Head Office

You were working at:                              Customer care agent

What you did at this job position?      • Handling all inbound calls. • Answer all customers and stores enquiries. • Assist customers with their queries regarding their financialaccounts. • Data capturing and issuing new account cards and replacement cards manually. • Dealing with online deliveries and enquiries.

Working period **nuo 2019.01 iki 2021.10**  
 Company name WNS Global services  
 Occupation Senior Associate Operator  
 What you did at this job position? 

- Issuing credit reports to customers such as personal credit report, car report and business report.
- Assisting customers with their credit profiles in detailed.
- Handling all inbound calls and outbound calls.
- Offering telephonic advice to customers on how to improve their financial status.
- Working with credit providers to update and capture customers financial status.

Working period **nuo 2021.11 iki 2022.12**  
 Company name IQhayiya Senior Secondary School  
 Occupation Teacher Assistant  
 What you did at this job position? 

- Assisting teachers with managing classrooms.
- Do photocopying and give daily tasks to learners.
- Do all the general work that are assigned by the principal, HOD or a Teacher.

**Education**

Educational period **nuo 2009.01 iki 2013.11**  
 Degree Grade 12 / Matric  
 Educational institution Luhlaza High School  
 Educational qualification Matric  
 I could work Yes

**Languages**

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiXhosa	fluent	fluent	fluent
isiZulu	fluent	fluent	fluent

**Computer knowledge**

I'm literate in Microsoft Office namely; Microsoft word, excel, PowerPoint and Outlook.

**Recommendations**

Contact person Phumlani  
 Occupation Supervisor  
 Company Truworths Head Office  
 Telephone number 081 518 1579

Contact person	Amanda
Occupation	Manager
Company	WNS Global Services
Telephone number	072 955 2170

Contact person	Fikile
Occupation	Teacher
Company	IQhayiya Senior Secondary School
Telephone number	0680994444

#### **Additional information**

Your hobbies	I'm a self taught makeup artist and hairstylist.
Salary you wish	R6000 R per month
How much do you earn now	R0 R per month