



# Christina Mahlangu

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

Im looking for a customer service agent/Call centre agent position becayde i have a year experience and i feel that i am the best candidate when it comes to call centre. My positive points are that i am a very hard working person. I am passionate and consistent. I love challenges and i love facing reality. I have a good communication skills and cognitive skills.

Preferred occupation                    Call Centre agent  
Administrative jobs

Preferred work location                Johannesburg  
Gauteng

## Contacts and general information about me

Day of birth                                1994-07-18 (30 years old)

Gender                                      Female

Residential location                    Johannesburg  
Gauteng

Telephone number                      *Information is available only for registered users.*  
[Sign in](#)

Email address                            *Information is available only for registered users.*  
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## Work experience

Working period                           **nuo 2014.11 iki 2015.04**

Company name                          Tembisa hospital

You were working at:                  Administrators

Occupation                                Administration clerk

What you did at this job position?   Registered patients on the system and checking patients files on the shelves and Filling

Working period                           **nuo 2016.09 iki 2018.06**

Company name                          Pick n pay

You were working at:                  Cashiers

Occupation                                Cashier

What you did at this job position?   Scanning customers groceries whilst helping them make payments

Working period **nuo 2021.10 iki 2022.10**  
 Company name Aegis outsourcing  
 You were working at: Call Centre agent  
 Occupation Customer service representative  
 What you did at this job position? Assisting customers with their billing enquiries

### Education

Educational period **nuo 2012.01 iki 2012.11**  
 Degree Grade 12 / Matric  
 Educational institution Tembisa high school

Educational period **nuo 2013.02 iki 2013.11**  
 Degree Certificate  
 Educational institution Pc training and business college  
 Educational qualification Higher certificate in business administration

### Languages

Language	Speaking level	Understanding level	Writing level
isiNdebele	fluent	fluent	fluent
English	fluent	fluent	fluent
isiZulu	fluent	fluent	fluent
Xitsonga	very good	good	basic
Sepedi	fluent	fluent	fluent

### Computer knowledge

Excell  
 Word  
 Powerpoint

### Additional information

Driver licenses None  
 Salary you wish 7000 R per month  
 How much do you earn now 5000 R per month