



Lerato Marota

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I'm looking for customer experience representative position or and administrator

Been working as and customer service lady and it also involved admin in but unfortunately I was retransched.

I carry my skills with me of dealing with customers and like solving problems.

| | |
|-------------------------|--|
| Preferred occupation | Sales administartor Sales jobs |
| | Customer care agent Administrative jobs |
| Preferred work location | Johannesburg Gauteng |

Contacts and general information about me

| | |
|----------------------|---|
| Day of birth | 1991-08-24 (33 years old) |
| Gender | Female |
| Residential location | Johannesburg Gauteng |
| Telephone number | <i>Information is available only for registered users.</i> Sign in |
| Email address | <i>Information is available only for registered users.</i> Sign in |

Work experience

| | |
|------------------------------------|--|
| Working period | nuo 2022.09 iki 2023.03 |
| Company name | Payjoy |
| You were working at: | Customer care agent |
| Occupation | Customer experience representative |
| What you did at this job position? | Verification of customers documents, inbound calls and live chats, customers querys, handling emails |

Education

| | |
|---------------------------|--------------------------------|
| Educational period | nuo 2007.01 iki 2009.12 |
| Degree | Grade 12 / Matric |
| Educational institution | South West gauteng college |
| Educational qualification | Matric |
| I could work | Yes |

Languages

| Language | Speaking level | Understanding level | Writing level |
|----------|----------------|---------------------|---------------|
| English | fluent | fluent | fluent |

Computer knowledge

Yes can operate it all ways possible

Microsoft office, software updates

Conferences, seminars

None conference

Additional information

| | |
|--------------------------|-------------------------------------|
| Driver licenses | C1 Heavy Vehicle 3,500kg - 16,000kg |
| Driver license from | 2019-08-00 (5 years) |
| Salary you wish | 10000 R per month |
| How much do you earn now | 13500 R per month |