



# Taybah Rinqest

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

To whom this may concern,

I am thrilled to apply for the Customer Support Role. In my seven years of experience in customer care, I've always strived to deliver excellence, effective and efficient support, making customers consistently feel reassured.

In my prior role as a Merchant Support Specialist at Peach Payments, I gained extensive experience across several features of customer service, including:

Managing confidential customer information

Providing tailored support

Delivering excellent customer experience

I consistently produced results at a high level, resolving 40 to 50 tickets per day. Among my team, I'm known for being approachable, motivated, patient, and driven. I always strive to improve my skills, learn on the job, and deliver exceptional customer experiences.

Propelling a company's mission through every customer interaction and building rapport is critical to fostering long-term loyalty. That is exactly what I aim to do in my work environment. I aspire to grow with your company, and the experience I will gain as a Customer Support Role will enable me to develop those skills and set me up for professional success.

I look forward to discussing my communication skills and vast variety of knowledge gained through my collective knowledge of working with colleagues globally. Please let me know if I should provide any additional information.

Thank you so much for your time and consideration.

Kind Regards

Taybah Rinqest

Preferred occupation                  Customer care agent  
Administrative jobs

Preferred work location                Cape Town  
Western Cape

## Contacts and general information about me

Day of birth                                  1991-05-12 (33 years old)

Gender    Female

Residential location

Cape Flats  
Western Cape

Telephone number

*Information is available only for registered users.*  
[Sign in](#)

Email address

*Information is available only for registered users.*  
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#### **Additional information**

Salary you wish

15000 R per month

How much do you earn now

10000 R per month