



# Anton Coetzee

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

Dear Hiring Manager,

I am writing to express my interest in the position of IT Specialist at your institution. I have a passion for solving computing problems involving software, hardware and networks, and I believe I have the qualifications and experience to excel in this role.

I have developed a strong foundation in problem solving, programming, data structures, algorithms, operating systems, databases and networking. I also participated in several extracurricular projects and trial services

I have over three years of professional experience as an IT Support Technician at Altron BMS, a leading IT service provider in South Africa. In this role, I was responsible for troubleshooting, installing, configuring and maintaining various software and hardware systems for Standard Bank Standard Bank attending to 16 Branches across the whole of Pietermaritzburg KZN. I also provided technical support to end-users, ensuring their satisfaction and optimal performance.

Some of the achievements I am most proud of include:

- Resolving over 500 tickets per month with an average response time of 15 minutes and a customer satisfaction rate of 98%.
- Developing a custom software solution that automated the invoicing and inventory management processes for a client, saving them over 20 hours of manual work per week and reducing errors by 90%.

I am eager to join your employees and contribute to its success and growth.

I am confident that I have the skills, experience and passion to be a valuable asset to your team. I would love to discuss this opportunity further with you and demonstrate how I can add value to your institution.

Thank you for your consideration and I look forward to hearing from you soon.

Sincerely,

Anton Coetzee

Preferred occupation

Computer operator  
IT, computing jobs

Cameras and Alarms  
Security jobs

Network administrators  
IT, computing jobs

Computer technician  
IT, computing jobs

Customer Service Representative Support  
IT, computing jobs

Preferred work location

East Rand  
Gauteng

Pretoria / Tshwane  
Gauteng

Johannesburg  
Gauteng

### Contacts and general information about me

Day of birth	1991-12-23 (32 years old)
Gender	Male
Residential location	Pretoria / Tshwane Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

### Work experience

Working period	<b>nuo 2019.03 iki 2022.12</b>
Company name	Altron Bytes Managed Solutions
You were working at:	Computer technician
Occupation	Customer Service Representative
What you did at this job position?	IT Field Technician for Standard Bank Pietermaritzburg KZN

### Education

Educational period	<b>nuo 1998.01 iki 2009.12</b>
Degree	Grade 11
Educational institution	Hoerskool General Hertzog
Educational qualification	Grade 11

### Languages

Language	Speaking level	Understanding level	Writing level
English	good	fluent	fluent
Afrikaans	fluent	fluent	fluent

### Recommendations

Contact person	Floyd Chetty
Occupation	Manager
Company	Altron Bytes Managed Solutions
Email address	Floyd.Chetty@standardbank.co.za

#### **Additional information**

Driver licenses	None
Salary you wish	15000 R per month
How much do you earn now	12000 R per month