



Wian Jankowitz

Curriculum Vitae (CV)

What job i'm looking for? My positive points

- Adaptability, flexibility and willingness to learn new things and take on new challenges

I am eager to join your company and apply my skills and experience. I am confident that I can bring value to your company and help you achieve your goals.

Preferred occupation Administrators
 I have over five years of experience in various customer service roles, ranging from hospitality to Administrative jobs
 printing to online gaming. I believe that I have the skills, knowledge and attitude to excel in this role
 Preferred work location Cape Town
 and contribute to your company's success. Western Cape

Contacts and general information about me

As you can see from my resume, I have worked as a Customer Service Host at DigiOutsource, a leading provider of online gaming services, for almost two years. In this role, I was responsible for providing world-class customer service by responding to customer queries by email and online chats, processing and resolving contacts in a multimedia environment, and building and managing customer relationships. I also acted as a Stand-in Lead, where I assisted with testing, reporting, escalation and leadership tasks. I received positive feedback from customers, colleagues and managers for my performance, professionalism and problem-solving skills.

Day of birth 1994-08-08 (30 years old)
 Gender Male
 Residential location Cape Town
 Telephone number Information is available only for registered users. Sign in
 Email address Information is available only for registered users. Sign in

Additional information

Additional, I worked as a Junior Sales Assistant & Estimator at Durbanville Commercial Printers, where I quoted customers on printing requirements, participated in daily team meetings, and produced work tickets for various printing jobs. I also worked as a Coffee Specialist at Nespresso, where I achieved sales and service level targets, advised clients on products and services, and managed inventories, stocks and cash. Additionally, I have experience as an Operations Assistant at Tonplaygo, a mobile gaming company, and as an Intern at SharkDiving.co, a specialized tour operator.

Through these diverse experiences, I have developed a range of skills and abilities such as:

- Excellent communication skills, both written and verbal, in English and Afrikaans
- Proficiency in Microsoft Office, Quick Easy, and various online platforms and databases
- Ability to work effectively in a team and independently, as well as under pressure and with tight deadlines
- Attention to detail, accuracy and quality
- Customer-oriented mindset, with a passion for delivering exceptional service and exceeding expectations