



# Mthokozisi Michael Zuma

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am looking for a company that will help me grow as a person and an employee.

I am a self motivated person, I strive for success and a challenge is what keeps me going. I have over a decade of experience in the Bpo industry and I have tons of awards to back me up in both local and international campaigns.

I would be extremely grateful if you consider me for this position, available immediately.

Preferred work location                      Durban City  
KwaZulu-Natal

## Contacts and general information about me

Day of birth    1995-04-23 (29 years old)

Gender    Male

Residential location                                  Durban City  
KwaZulu-Natal

Telephone number                                    *Information is available only for registered users.*  
[Sign in](#)

Email address    *Information is available only for registered users.*  
[Sign in](#)

## Work experience

Working period    **nuo 2021.11 iki 2024.03**

Company name    WNS Global

You were working at:                                    Team leader

Occupation    UK Team Leader

What you did at this job position?                managed a team of 20 for utility campaign

## Education

Educational period                                    **nuo 2008.01 iki 2013.12**

Degree    Grade 12 / Matric

Educational institution                                Dundee Secondary

Educational qualification                              Maths and Physics

I could work    yes

**Languages**

<b>Language</b>	<b>Speaking level</b>	<b>Understanding level</b>	<b>Writing level</b>
English	fluent	fluent	fluent
isiZulu	fluent	fluent	fluent
isiXhosa	fluent	fluent	fluent

**Computer knowledge**

AI and Machine Learning.

Cyber Security.

Data Analysis.

Cloud Computing.

Blockchain Technology.

Mobile App Development.

Information Security.

Microsoft Office

**Conferences, seminars**

CCMG Contact Centre Conference

**Additional information**

Your hobbies	Reading Dancing Hiking
Driver licenses	None
Salary you wish	20 000 R per month
How much do you earn now	18 000 R per month