

## **Lungelo Bhengu**

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

As a contact Centre representative at CCI, I spent a whole year taking customer calls and providing accurate satisfactory answers to their queries and also concerns. I also reviewed customer accounts, provided updates and information about billing or perhaps other account items, queries they might have with that being said I was also providing assistance with troubleshooting and technical support over the phone however prior to my call Centre experience I was working as a data capture, part time there I was transferring data from paper formats into computer files, updating existing data, sorting and organizing paper work after entering data to ensure that it does not get lost. With this particular opportunity it really gave me a chance to grow as an individual and also become familiar with a working environment.

Preferred occupation Call Centre agent

Administrative jobs

Preferred work location Durban City

KwaZulu-Natal

## Contacts and general information about me

Day of birth 1998-07-23 (26 years old)

Gender Male

Residential location Durban City

KwaZulu-Natal

Telephone number Information is available only for registered users.

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## **Additional information**

Salary you wish 8000 R per month