



# Nompilo Zwane

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am writing to express my interest in any available vacancies . With my strong background in customer service and excellent communication skills, I am confident in my ability to handle customer interactions professionally while helping the company recover outstanding debts effectively.

In my previous role at SSDA, I successfully managed high-volume inbound and outbound calls, consistently meeting collection targets while maintaining a compassionate and respectful approach with customers. I am skilled in negotiating payment plans, resolving disputes, and providing clear, accurate information to customers, which has helped me achieve high success rates in debt recovery while maintaining strong client relationships.

I am particularly drawn to this opportunity because of your reputation for providing exceptional service and its commitment to maintaining positive customer relationships. I am excited about the chance to bring my problem-solving skills, persistence, and dedication to this role, and I would love the opportunity to contribute to the continued success of your team.

Thank you for considering my application. I look forward to the possibility of discussing how I can support this role.

Sincerely,

Nompilo Zwane

Preferred occupation

Generals  
General jobs

Customer care agent  
Administrative jobs

Preferred work location

Johannesburg  
Gauteng

## Contacts and general information about me

Gender

Female

