



# Mikkie Happy Madihangwana Rooi

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am willing to express my strong interest in the retail sector, with my extensive background in customer service and my passion for creating exceptional shopping experience. I am confident that I would be a valuable asset to your organization

Worked in the retail industry for over 5 years, I have developed a deep understanding of customers needs and preferences

Preferred occupation	Shop assistants Retail, store jobs
Preferred work location	Johannesburg Gauteng

## Contacts and general information about me

Day of birth	1980-01-01 (44 years old)
Gender	Female
Residential location	Johannesburg Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period	<b>nuo 2018.03 iki 2024.04</b>
Company name	South African Post-office
You were working at:	Cashiers
Occupation	Teller sales person
What you did at this job position?	Conduct office banking as a cashier, Computer literate and SAP System , handling incoming and outgoing mail, customer service as large, sold Post office product and successfully delivered available services, conducted special services and account transaction for customers

Working period **nuo 2009.03 iki 2018.03**  
 Company name South African Post-office  
 You were working at: Other jobs  
 Occupation Mail Processor  
 What you did at this job position? Mail opening and closing rolltainers , handling incoming and outgoing mail (registered and non registered and administrative jobs

**Education**

Educational period **nuo 2023.09 iki 2023.10**  
 Degree Certificate  
 Educational institution Road Traffic Management Corporation  
 Educational qualification ENatis Motor vehicle licensing Course  
 I could work Data capturing, customer service and motor vehicle licensing

Educational period **nuo 2008.08 iki 2008.09**  
 Degree Certificate  
 Educational institution Kelly Group  
 Educational qualification Upgrading Computer skills  
 I could work Front office management custo

Educational period **nuo 1999.07 iki 2009.12**  
 Degree Certificate  
 Educational institution Dam Business Collegel  
 Educational qualification Computer secretarial  
 I could work Front office Customer management datacapture, data clerk and typing

**Languages**

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
Afrikaans	fluent	fluent	fluent
Setswana	fluent	fluent	fluent
isiZulu	fluent	fluent	good

**Computer knowledge**

MS Office word , Ms PowerPoint Ms Access Ms Excel typing skill

**Recommendations**

Contact person	Noxolo Mnizelwa
Occupation	Branch Manager
Company	South African Post-office
Telephone number	Oll 945 2902/071 501 3099
Email address	Noxolo.Mnizelwa@postoffice.co.za

#### **Additional information**

Your hobbies	Watching TV Reading and Cooking
Driver licenses	C1 Heavy Vehicle 3,500kg - 16,000kg
Driver license from	2014-12-00 (10 years)
Salary you wish	10000 R per month
How much do you earn now	10500 R per month