



Mahlatse Mallela

Curriculum Vitae (CV)

What job i'm looking for? My positive points

Service desk agent/Call centre agent(service)

Communication

Customer relationship

Providing services

Call logging

Unlock users account

Reset password

Preferred occupation Service desk agent
Other jobs

Preferred work location Pretoria / Tshwane
Gauteng

Contacts and general information about me

Day of birth 2003-02-03 (21 years old)

Gender Female

Residential location Pretoria / Tshwane
Gauteng

Telephone number *Information is available only for registered users.*
[Sign in](#)

Email address *Information is available only for registered users.*
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Work experience

Working period **nuo 2023.10 iki 2024.05**

Company name Department of public works and infrastructure

You were working at: Customer care agent

Occupation Service desk agent

What you did at this job position? Logged IT and day to day maintenance calls

Education

Educational period **nuo 2016.01 iki 2021.11**
Degree Grade 12 / Matric
Educational institution Tlhakanang Secondary School
Educational qualification Higher Certificate

Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiZulu	good	very good	basic
Sepedi	fluent	fluent	very good

Computer knowledge

Computer literate
Typing skills
Microsoft outlook, excel, word and powerpoint
Capturing information

Additional information

Your hobbies Netball
 Sewing

Driver licenses None

Salary you wish R6000 R per month

How much do you earn now R4782 R per month