



# Angie Zinhle Thwala

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

With 8 years of proven experience providing customer service for several different companies, I am confident I will make an immediate contribution to your team.

I have demonstrated the ability to effectively handle situations or inquiries while working within policy, procedures and standard processes. You will find I am detail oriented and able to analyze, prioritize and resolve client requests or issues quickly and effectively. I possess excellent communication skills both oral and written.

I have remarkable interpersonal, organizational and time management skills. I am well versed in all the Microsoft Office suite applications. Furthermore, I learn new applications quickly and efficiently. I am able to support team goals along with finishing my assigned tasks which makes me a perfect fit for a multitasking environment such as yours.

This summary, as well as my resume, cannot adequately communicate my qualifications in-depth; I look forward to meeting with you to discuss why I would be an asset to your institution. I am available to schedule an interview at your earliest convenience by phone or email.

Preferred occupation	Other jobs Other jobs
Preferred work location	Johannesburg Gauteng

## Contacts and general information about me

Day of birth	1989-11-19 (35 years old)
Gender	Female
Residential location	West Rand Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period **nuo 2009.09 iki 2012.01**  
 Company name Merchants Vodacom Business Unit  
 You were working at: Other jobs  
 Occupation Call center Agent  
 What you did at this job position? customer service

Working period **nuo 2013.04 iki 2014.05**  
 Company name Multichoice  
 You were working at: Other jobs  
 Occupation Call centre Agent  
 What you did at this job position? Customer service

Working period **nuo 2014.06 iki 2015.06**  
 Company name Aegis  
 You were working at: Other jobs  
 Occupation Call centre Agent  
 What you did at this job position? Customer service

Working period **nuo 2016.08 iki 2016.11**  
 Company name City life Student central Residence  
 You were working at: Administrators  
 Occupation Building Administrator  
 What you did at this job position? admin work

**Education**

Educational period **nuo 2006.01 iki 2006.12**  
 Degree Grade 12 / Matric  
 Educational institution ML Sultan Glencoe Secondary School  
 Educational qualification Matric

**Languages**

Language	Speaking level	Understanding level	Writing level
English	very good	very good	very good
isiZulu	very good	very good	very good

**Computer knowledge**

Fax

Microsoft Word  
**Recommendations**

Microsoft Excel	Onic Molemohi
Contact person	
Microsoft Power point	Team Leader
Occupation	
Email	Merchants Vodacom Business Unit
Company	
Telephone number	0724282812
Email address	OnicMolemohi@merchants.co.za
Contact person	Herbert Mbambisa
Occupation	Team Leader
Company	Student Central City life
Telephone number	0848215696

**Additional information**

Salary you wish	6500 R per month
How much do you earn now	5000 R per month