



Patricia Nkontshapi

Curriculum Vitae (CV)

What job i'm looking for? My positive points

I am writing to you with regards to the recent Call Center position that I saw advertised on the Jobin website.

I have a total of 3 years work experience in this field and am confident that I am the best candidate for your vacancy. My present position has taught me the importance of clear communication and customer service over the phone. In my current role I resolve customer problems, give sales pitches and take accurate notes of conversations with customers. I have received excellent performance evaluations from my managers and have been formally recognised by them for my contribution towards my department's success.

Should you find interest in my application, then I will be available for an interview at your convenience. I have attached my resume and I encourage you to contact me regarding my application.

Regards

Patricia Nkontshapi

Cell: 082 966 6543

Preferred occupation Administrators
Administrative jobs

Preferred work location Johannesburg
Gauteng

Contacts and general information about me

Day of birth	1987-03-21 (37 years old)
Gender	Female
Residential location	Johannesburg Gauteng
Telephone number	<i>Information is available only for registered users.</i> Sign in
Email address	<i>Information is available only for registered users.</i> Sign in

Work experience

Working period **nuo 2015.02 iki 2017.07**
 Company name Vodacom merchants
 You were working at: Agents
 Occupation Call centre agent
 What you did at this job position? Customer service consultant

Education

Educational period **nuo 2011.01 iki 2006.12**
 Degree Grade 12 / Matric
 Educational institution Fidelitas
 Educational qualification Certificate
 I could work Immediately

Languages

Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent

Computer knowledge

Power point,excel,word

Recommendations

Contact person John hlahane
 Occupation Excecutive
 Company RLG africa (Montblanc)
 Telephone number +27798929666
 Email address Jhlahane@montblanc.co.za

Additional information

Your hobbies Cycling,running
 Driver licenses None
 Salary you wish 7500 R per month
 How much do you earn now 5000 R per month