



Raymond Khanyile

Curriculum Vitae (CV)

What job i'm looking for? My positive points

My day involves loading of contracts for the various tracking units that tracker offers, I also cancel contracts and advise the clients on the costs involved, I also ammend/renew contracts that are out of term if requested by the client. Contracts are done over the phone with the client and are voice logged. Attention to detail is essential as one digit out of place in the vehicle details can result in failed recovery attempt when the vehicle goes missing. After loading contracts I have to liase with the sales consultants, fitment centres, finance and insurance agents and our scheduling department and advise them on the progress of the contracts. We also do health checks which is basically contacting clients whose tracking units are not being picked up by the system and advise them of their faulty units. Sometimes clients forget their passwords and login credentials and they call in to have them reset, we help with that too. We also handle queries of all sorts including finance and billing queries, product support, upgrades, downgrades, vehicle and client information updates. Attention to detail is of utmost importance too. All of these activities have to be done in a customer centric manner that adheres to government and company policies leaving clients feeling like royalty.

Preferred occupation	Agents Sales jobs customer service agent Administrative jobs
Preferred work location	Gauteng

Contacts and general information about me

Day of birth	1995-03-06 (29 years old)
Gender	Male
Residential location	Johannesburg Gauteng
Telephone number	<i>Information is available only for registered users.</i> Sign in
Email address	<i>Information is available only for registered users.</i> Sign in

Additional information

Salary you wish	R10000 R per month
-----------------	--------------------

How much do you earn now

R10000 R per month