

# Patience Nyarai Charumira

Curriculum Vitae (CV)

### What job i'm looking for? My positive points

I am writing to apply for the available post within your company. I am a hospitality professional with a Bachelor of Science (Honours) Degree in Hospitality and Tourism and 4 years oversight experience. In my current position, i handle all aspects of money including invoicing and reconciling numbers, writing of financial reports. I am highly detail oriented, organized, and have the ability to handle a number of tasks at once. My leadership and communication skills are excellent allowing me to work well with staff members in conducting meetings and other interactions regarding financials. Well-informed office management skills, including hiring and supervising hospitality staff; scheduling, event planning; preparing reports; menu engineering, marketing, upgrading rooms and quest areas and developing Excel spreadsheets and PowerPoint presentations, the ability to anticipate guests' needs, follow through on all details and tactfully handle sensitive guests' complaints and computer proficiency, including a solid foundation in MS Office Suite (Word, Excel, PowerPoint, Access) Opera and NightsBridge. I have a thorough understanding of excel and am efficient in my duties. In fact, i have been praised for my ratio of turning error-free reports consistently. I would be thrilled to bring my knowledge and accuracy to your team. I believe you will find me to be an ideal candidate for this or other position in your organization. I welcome any questions you may have after resuming my resume attached . Please do not hesitate to reach out to schedule an interview and i am available at your convenience (074 235 5448). Thank you for taking time to consider me for this position.

Regards

**Patience** 

Preferred occupation

Hotel managers

Hotel jobs

Receptionists

Hotel jobs

Housekeeper

Hotel jobs

Administrators

Administrative jobs

Chambermaid

Hotel jobs

Preferred work location West Coast

Western Cape

Northern Suburbs

Western Cape

Atlantic Seaboard

Western Cape

Cape Flats Western Cape

Southern Suburbs

Western Cape

#### Contacts and general information about me

Day of birth 1989-02-05 (35 years old)

Gender Female

Residential location Cape Town

Western Cape

Telephone number Information is available only for registered users.

Sign in

Sign in

#### Work experience

Working period **nuo 2016.12 iki 2019.01** 

Company name Lighthouse farm backpackers Lodge

You were working at: Hotel managers

Occupation Reservations manager

What you did at this job position? Supervision of team members, check in and out of guests

Working period nuo 2016.10 iki 2016.11

Company name Central Hotel Guesthouse

You were working at: Receptionists

Occupation Guest relations Officer

What you did at this job position? Handling complex guest complaints,

## **Education**

Educational period **nuo 2010.08 iki 2014.12** 

Degree Honours

Educational institution Chinhoyi University of Technology,Zimbabwe

Educational qualification Honours Degree in Hospitality and Tourism

I could work Hotels,Lodges, Guest houses,B&B, Government institutions

Languages			
Language	Speaking level	<b>Understanding level</b>	Writing level
English	fluent	fluent	fluent
isiXhosa	basic	basic	do not know
French	very good	very good	very good

## **Computer knowledge**

Java

Microsoft office

Excel

Publisher

PowerPoint

Nightsbridge

Opera

Semper

Access

Outlook

#### Recommendations

Contact person Mr Tinashe Mhandu

Occupation Front office Manager

Company Central Hotel Guest House

Telephone number 074 668 5634

Email address mhanduti@classicmail.co.za

Contact person Mr Bruce Chingwaru

Occupation Finance and Administration

Company UVp Veltopak

Telephone number 021 507 6060/073 944 3397

Email address

## **Additional information**

Your hobbies Research

Mountain climbing Nature walks Hiking Golf

Boat cruising

Driver licenses None

Salary you wish 15-20k R per month

How much do you earn now 12k R per month