

# **Zodumo Ngidi**

Curriculum Vitae (CV)

#### What job i'm looking for? My positive points

I am looking for new opportunities where I could grow my career and work as a call center Agent between customer service and debt collection, I'm a dedicated person with good communication skills, ambitious, dedicated, problem solver, friendly yet still professional, a good listener who can also interpret and understand what the customer is saying, patient and empathetic.

Preferred occupation Debt collector

Administrative jobs

Customer care agent Administrative jobs

Trainers Teaching jobs

Preferred work location Durban City

KwaZulu-Natal

#### Contacts and general information about me

Day of birth 1997-06-24 (27 years old)

Gender Female

Residential location Durban City

KwaZulu-Natal

Telephone number Information is available only for registered users.

Sign in

Email address Information is available only for registered users.

Sign in

### Work experience

Working period **nuo 2016.09 iki 2017.09** 

Company name Daly credit corporations

You were working at: Agents

Occupation Call center Agent

What you did at this job position? Was a debt collector

Working period nuo 2018.05 iki 2019.07

Company name MBD credit solutions

You were working at: Agents

Occupation Debt collector
What you did at this job position? Debt collector

#### **Education**

Educational period **nuo 2010.01 iki 2014.11** 

Degree Grade 12 / Matric

Educational institution Inanda Newtown comprehensive

Educational qualification Matric

I could work As a trainer, it assistance, clerk, receptionist and admin.

#### Languages

Language	Speaking level	Understanding level	Writing level
English	very good	very good	fluent
isiZulu	fluent	fluent	fluent
isiXhosa	good	good	good
Sesotho	good	very good	basic

#### Computer knowledge

I did enrol in Computer applications technology in high school and have learned Alot from the call centre environment experience.

## **Additional information**

Your hobbies I like to read novels

I like to watch educational channels
I like to write motivational speech

Driver licenses None

Salary you wish 8000 R per month How much do you earn now 4500 R per month