



# Ndumiso Sikakane

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

Customer Service Representative

Cabin Crew

Receptionist

Waiter

Sales person

Book keeper

Preferred occupation

**Sales representative**  
Sales jobs

**Customer care agent**  
Administrative jobs

**Call Centre agent**  
Administrative jobs

**Shop assistants**  
Retail, store jobs

**Transport assistant**  
Other jobs

Preferred work location

**Durban City**  
KwaZulu-Natal

**Johannesburg**  
Gauteng

## Contacts and general information about me

Gender

Male

Residential location

**Johannesburg**  
Gauteng

Telephone number

*Information is available only for registered users.*  
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Email address

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## Work experience

Working period **nuo 2018.09 iki 2019.10**  
 Company name CCI SA  
 You were working at: Customer care agent  
 Occupation Customer Service Representative  
 What you did at this job position? - Resolve billing errors, explain promotions available to customers account, book service appointments, cancel/reschedule service appointments, troubleshoot service interruptions, change billing dates, take credit/debit card payments

**Education**

Educational period **nuo 2011.01 iki 2015.12**  
 Degree Grade 12 / Matric  
 Educational institution P.R Pather Secondary  
 Educational qualification National Senior Certificate

**Languages**

Language	Speaking level	Understanding level	Writing level
isiZulu	fluent	fluent	fluent
English	very good	very good	very good
isiXhosa	very good	very good	very good
Sesotho	basic	good	basic

**Computer knowledge**

Microsoft Word  
 PowerPoint  
 Excel  
 Typing

**Additional information**

Your hobbies Cleaning  
 Reading books  
 Playing basketball  
 Surfing the internet  
 Socializing  
 Baking  
 Driver licenses None  
 Salary you wish 7000 R per month  
 How much do you earn now 5000 R per month