

## Lunathi Klaas

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am a driven, hard working and motivated woman

I have almost 2 and half years of call center ecperience.

I am a good multi tasker

I work well under pressure

I am computer literate

Preferred occupation

Generals General jobs

Cashiers Retail, store jobs

Shop assistants Retail, store jobs

Store person Retail, store jobs

Direct sales consultant Sales jobs

Sales agent Sales jobs

## Contacts and general information about me

Day of birth	1996-07-05 (28 years old)
Gender	Female
Residential location	<b>Durban City</b> KwaZulu-Natal
Telephone number	Information is available only for registered users. <mark>Sign in</mark>
Email address	Information is available only for registered users. <mark>Sign in</mark>

## Work experience

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nuo 2017.08 iki 2018.11
CCI call center
Agents
Customer service agent
Assited customers who had technical issue with telephone line and router over the phone
nuo 2019.02 iki 2019.11
Startek
Agents
Customer service agent

What you did at this job position? Assisting Telkom customers who had issues with the network, mobile issues, suspending number, blacklisting devices

Educational period	nuo 2013.01 iki 2013.12
Degree	Grade 12 / Matric
Educational institution	Northmead secondary school
Educational qualification	National senior certificate

Languages			
Language	Speaking level	Understanding level	Writing level
English	fluent	fluent	fluent
isiZulu	fluent	fluent	fluent
isiXhosa	fluent	fluent	very good

Additional information	
Driver licenses	None
Salary you wish	R5500 up wards R per month
How much do you earn now	R4100 R per month