



# Khuleko Zwane

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

Customer Service

> A warm friendly smile, courteous mannerism, a willingness to serve, and an empathetic demeanour - are all part of a positive attitude in customer service. A positive attitude in customer service means happy customers, which in turn means success for the company

1. Healthier work environment
2. Improved performance - and career opportunities
3. Increased customer satisfaction
4. Key Features to Look for in Your Sales Software
5. Predictive Dialler

Preferred occupation	Customer care agent Administrative jobs
	Call Centre agent Administrative jobs
Preferred work location	Johannesburg Gauteng
	Bushbuckridge Mpumalanga

## Contacts and general information about me

Day of birth	1991-09-18 (33 years old)
Gender	Female
Residential location	Johannesburg Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period **nuo 2015.08 iki 2020**  
 Company name RTT Logistics  
 You were working at: Administrators  
 Occupation Customer Service  
 What you did at this job position? People need and enjoy interaction with others, and being in a communication rich role such as customer service means you get to interact with others on a daily basis – making this a very rewarding career for those who enjoy talking to, helping and providing a service to others

**Education**

Educational period **nuo 2003.01 iki 2009.12**  
 Degree Grade 12 / Matric  
 Educational institution Frank Maghinyana High School  
 Educational qualification Grade 12  
 I could work Yes

Educational period **nuo 2017.01 iki 2018.04**  
 Degree Certificate  
 Educational institution RTT Learnership  
 Educational qualification Business Administrative  
 I could work Yes

Educational period **nuo 2018.02 iki 2018.12**  
 Degree Certificate  
 Educational institution RTT Training  
 Educational qualification Customer service  
 I could work Yes

Educational period **nuo 2010.01 iki 2010.12**  
 Degree Certificate  
 Educational institution Skills Excel Training  
 Educational qualification Call Centre Agent  
 I could work Yes

Educational period **nuo 2011.01 iki 2011.12**  
 Degree Certificate  
 Educational institution WBD Micro Finance  
 Educational qualification Customer Literacy  
 I could work Yes

**Languages**

Language	Speaking level	Understanding level	Writing level
Xitsonga	fluent	fluent	fluent
English	very good	very good	very good
Tshivenda	good	good	good

### Computer knowledge

Full form of Computer  
 Characteristics of Computer  
 Computer - An Introduction  
 Desktop computers  
 Laptops  
 Handheld computers (PDA)  
 Peripheral Devices  
 Types of Peripheral Devices  
 Hardware  
 Input Devices  
 Mouse

### Recommendations

Contact person	George Lesele
Occupation	Customer Service Supervisor
Company	RTT Logistics
Telephone number	0115521801 / 0793608827
Email address	George.lesele@rtt.co.za

### Additional information

Your hobbies	Church Soccer Watching TV
Driver licenses	None
Salary you wish	R10000 R per month
How much do you earn now	R8500 R per month