



# Khuleko Zwane

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

Customer Service

> A warm friendly smile, courteous mannerism, a willingness to serve, and an empathetic demeanour - are all part of a positive attitude in customer service. A positive attitude in customer service means happy customers, which in turn means success for the company

- 1.Healthier work environment
- 2.Improved performance - and career opportunities
- 3.Increased customer satisfaction
- 4.Key Features to Look for in Your Sales Software
- 5.Predictive Dialler

Preferred occupation	Customer care agent Administrative jobs
	Call Centre agent Administrative jobs
Preferred work location	Johannesburg Gauteng
	Bushbuckridge Mpumalanga

## Contacts and general information about me

Day of birth	1991-09-18 (32 years old)
Gender	Female
Residential location	Johannesburg Gauteng
Telephone number	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>
Email address	<i>Information is available only for registered users.</i> <a href="#">Sign in</a>

## Work experience

Working period **nuo 2015.08 iki 2020**  
 Company name RTT Logistics  
 You were working at: Administrators  
 Occupation Customer Service  
 What you did at this job position? People need and enjoy interaction with others, and being in a communication rich role such as customer service means you get to interact with others on a daily basis – making this a very rewarding career for those who enjoy talking to, helping and providing a service to others

**Education**

Educational period **nuo 2003.01 iki 2009.12**  
 Degree Grade 12 / Matric  
 Educational institution Frank Maghinyana High School  
 Educational qualification Grade 12  
 I could work Yes

Educational period **nuo 2017.01 iki 2018.04**  
 Degree Certificate  
 Educational institution RTT Learnership  
 Educational qualification Business Administrative  
 I could work Yes

Educational period **nuo 2018.02 iki 2018.12**  
 Degree Certificate  
 Educational institution RTT Training  
 Educational qualification Customer service  
 I could work Yes

Educational period **nuo 2010.01 iki 2010.12**  
 Degree Certificate  
 Educational institution Skills Excel Training  
 Educational qualification Call Centre Agent  
 I could work Yes

Educational period **nuo 2011.01 iki 2011.12**  
 Degree Certificate  
 Educational institution WBD Micro Finance  
 Educational qualification Customer Literacy  
 I could work Yes

**Languages**

<b>Language</b>	<b>Speaking level</b>	<b>Understanding level</b>	<b>Writing level</b>
Xitsonga	fluent	fluent	fluent
English	very good	very good	very good
Tshivenda	good	good	good

### **Computer knowledge**

Full form of Computer  
 Characteristics of Computer  
 Computer - An Introduction  
 Desktop computers  
 Laptops  
 Handheld computers (PDA)  
 Peripheral Devices  
 Types of Peripheral Devices  
 Hardware  
 Input Devices  
 Mouse

### **Recommendations**

Contact person	George Lesele
Occupation	Customer Service Supervisor
Company	RTT Logistics
Telephone number	0115521801 / 0793608827
Email address	George.lesele@rtt.co.za

### **Additional information**

Your hobbies	Church Soccer Watching TV
Driver licenses	None
Salary you wish	R10000 R per month
How much do you earn now	R8500 R per month