



# Nico Nel

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

I am a hard-working professional who has been consistently praised as results-oriented by my co-workers and management.

I consistently demonstrate problem-solving, teamwork and multitasking abilities.

I am passionate and proud about my work and perform my tasks confidently and in a timely manner, as I am very set on reaching deadlines.

I get along very well with people, and have a customer satisfaction rate of 98% (out of a Unitrans survey of 5000 customers).

I am punctual and persistent.

Negative points -

I am very stern regarding my work quality, including co-worker's work quality. I will sometimes take a bit long on a difficult task as I refuse to leave tasks unresolved.

I do not tolerate disrespect or laid-back attitudes.

Preferred occupation                      Computer technician  
IT, computing jobs

Preferred work location                      Johannesburg  
Gauteng

## Contacts and general information about me

Day of birth                                      1984-10-02 (40 years old)

Gender    Male

Residential location                              Johannesburg  
Gauteng

Telephone number                              *Information is available only for registered users.*  
[Sign in](#)

Email address                                      *Information is available only for registered users.*  
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## Work experience

Working period **nuo 2011.03 iki 2018.11**

Company name Unitrans Automotive

You were working at: Computer technician

Occupation Senior Systems Administrator

What you did at this job position? • Handles first level support calls via Lync/Skype/SCCM and provides remote control support to expedite problem solving. • Provide end-user support either on-site or remotely. • Configure, deploy, troubleshoot and provide hardware support for firm notebook computers, mobile devices, printers, desktops and servers. • Create, update and track support tickets using the firm’s incident management tool. • Facilitate computer repairs with vendors to ensure hardware is properly maintained to standards. • Provide end-user support/training on new and existing applications. • Provide Effective oral and written project status updates and presentations • Monitor network devices performance, analyse data flow to make recommendations • Participate in small operational projects within the assigned region. • Update and maintain inventory records in the firm’s asset management system. • Identify opportunities for innovation in client service delivery and process efficiency. • Weekend and after-hours support may be required to meet project specific timelines and goals. • Move, install, setup, and configure IT equipment within our various locations. • Creating, maintaining and migrating user accounts through MS Exchange Active Directory • Software update, configuration and reprogramming of vehicle diagnostic machines. • Tier 1 and 2 support of the different brand’s POS systems • Deploy, configure and update network hardware and software • Administration and maintenance of servers and network infrastructure • Adherence to strict policies and formal SLAs that meet business requirements

Working period **nuo 2018.12 iki 2020.06**

Company name Hellobudgie

You were working at: Computer technician

Occupation Senior Systems Administrator

What you did at this job position? Data capturing, System maintenance, network maintenance

**Education**

Educational period **nuo 2009.01 iki 2009.08**

Degree Diploma

Educational institution Damelin College

Educational qualification Comptia A+

Educational period **nuo 1999.01 iki 2003.12**

Degree Grade 12 / Matric

Educational institution Schoonspruit High school

Educational qualification Matric

**Languages**

| Language  | Speaking level | Understanding level | Writing level |
|-----------|----------------|---------------------|---------------|
| English   | fluent         | fluent              | fluent        |
| Afrikaans | fluent         | fluent              | fluent        |

### Computer knowledge

5 years as a basic IT technician, 7 years as senior systems administrator (Excellent hardware and software knowledge)

### Recommendations

|                  |                           |
|------------------|---------------------------|
| Contact person   | Hildeke Schreeders        |
| Occupation       | CEO                       |
| Company          | Hellobudgie               |
| Telephone number | 0827648400                |
| Email address    | hildeke@hellobudgie.co.za |

### Additional information

|                     |  |
|---------------------|--|
| Your hobbies        | Tinkering with new technology<br>Reading blogs about new Technology<br>PC gaming<br>Hunting<br>Fishing |
| Driver licenses     | B Light Vehicle ≤ 3,500kg  |
| Driver license from | 2005-01-00 (19 years)  |
| Salary you wish     | 15000 R per month  |