



# Muhawenimana Said

Curriculum Vitae (CV)

## What job i'm looking for? My positive points

Call Center Agent

The Storage Group Ltd, Capita, CBD

January 2017 - Date

- handle incoming calls from a national customer base
- provide detailed information on services and products to customers
- make appropriate storage recommendations based on customer requirements
- locate available storage space
- enter accurate and complete customer information into system
- process bookings and orders within time frames
- research and resolve service, product and billing issues
- maintain updated records of all customer interactions
- monitor and contact customers for booking renewals
- produce weekly call reports for management
- achieve and exceed key performance indicators in all areas.

Preferred occupation                      Sales agent  
Sales jobs

Preferred work location                      Cape Town  
Western Cape

## Contacts and general information about me

Day of birth                                      1998-07-28 (26 years old)

Gender    Male

Residential location                              Cape Town  
Western Cape

Telephone number                              *Information is available only for registered users.*  
[Sign in](#)

Email address                                      *Information is available only for registered users.*  
[Sign in](#)

## Additional information

Salary you wish                                      6500 R per month

How much do you earn now                      6000 R per month