



Muhawenimana Said

Curriculum Vitae (CV)

What job i'm looking for? My positive points

Call Center Agent

The Storage Group Ltd, Capita, CBD

January 2017 - Date

- handle incoming calls from a national customer base
- provide detailed information on services and products to customers
- make appropriate storage recommendations based on customer requirements
- locate available storage space
- enter accurate and complete customer information into system
- process bookings and orders within time frames
- research and resolve service, product and billing issues
- maintain updated records of all customer interactions
- monitor and contact customers for booking renewals
- produce weekly call reports for management
- achieve and exceed key performance indicators in all areas.

Preferred occupation Sales agent
Sales jobs

Preferred work location Cape Town
Western Cape

Contacts and general information about me

Day of birth 1998-07-28 (25 years old)

Gender Male

Residential location Cape Town
Western Cape

Telephone number *Information is available only for registered users.*
[Sign in](#)

Email address *Information is available only for registered users.*
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Additional information

Salary you wish 6500 R per month

How much do you earn now 6000 R per month